IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Patent Application of:)
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Michael ZIRNGIBL, *et al.*)
)   Examiner: Unknown
Serial No.: 09/455,534)
)   Group Art Unit: 2748
Filed: December 7, 1999)

For: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF PERSONALIZED DYNAMIC AND INTERACTIVE VOICE SERVICES WITH INTEGRATED INBOUND AND OUTBOUND VOICE SERVICES

Assistant Commissioner for Patents
Washington, D.C. 20231

INFORMATION DISCLOSURE STATEMENT

Sir:

In accordance with 37 C.F.R. §§ 1.56, 1.97, and 1.98, Applicants respectfully submit the following documents for the Examiner's consideration. A copy of Form PTO-1449 and a copy of the listed documents are enclosed for the Examiner's convenience.

Applicants respectfully request that the Examiner considers the enclosed references and that the Examiner indicates that the references have been considered in this application by returning a copy of the Form PTO-1449 with the Examiner's initials in the left column per MPEP 609.

The following patent applications (including the above-captioned patent application) are commonly assigned and may contain related subject matter:

"System and Method for the Creation and Automatic Deployment of Personalized, Dynamic and Interactive Voice Services," Serial No. 09/454,602;

"System and Method for the Creation and Automatic Deployment of Personalized, Dynamic and Interactive Voice Services, with Closed Loop Transaction Processing," Serial No. 09/455,525;

"System and Method for the Creation and Automatic Deployment of Personalized, Dynamic and Interactive Voice Services, with Real-Time Database Queries," Serial No. 09/455,533;

"System and Method for the Creation and Automatic Deployment of Personalized, Dynamic and Interactive Voice Services, with Real-Time Drilling Via Telephone," Serial No. 09/455,529;

"System and Method for the Creation and Automatic Deployment of Personalized, Dynamic and Interactive Voice Services with Customized Message Depending on Recipient," Serial No. 09/455,527;

"System and Method for Providing Centralized Call Services," Serial No. 09/454,604;

"System and Method for Real-Time, Personalized, Dynamic, Interactive Voice Services for Travel Related Information," Serial No. 09/455,523;

"System and Method for Real-Time, Personalized, Dynamic, Interactive Voice Services for Inventory Related Information," Serial No. 09/454,601;

"System and Method for Real-Time, Personalized, Dynamic, Interactive Voice Services for Corporate-Analysis Related Information," Serial No. 09/454,597;

"System and Method for Real-Time, Personalized, Dynamic, Interactive Voice Services for Investment-Related Information," Serial No. 09/455,524;

"System and Method for Real-Time, Personalized, Dynamic, Interactive Voice Services for Entertainment-Related Information," Serial No. 09/454,603;

"System and Method for Real-Time, Personalized, Dynamic, Interactive Voice Services for Property-Related Information," Serial No. 09/455,532;

"System and Method for Real-Time, Personalized, Dynamic, Interactive Voice Services for Retail Promotion Related Information," Serial No. 09/454,599;

"System and Method for Real-Time, Personalized, Dynamic, Interactive Voice Services for Book Related Information," Serial No. 09/455,530;

"System and Method for Real-Time, Personalized, Dynamic, Interactive Voice Services for Travel Related Information," Serial No. 09/455,526;

"System and Method for the Creation and Automatic Deployment of Personalized, Dynamic and Interactive Voice Services, with Integrated Inbound and Outbound Voice Services," Serial No. 09/455,534;

"System and Method for the Creation and Automatic Deployment of Personalized, Dynamic and Interactive Voice Services, with the Direct Delivery of Voice Services to Networked Voice Messaging Systems," Serial No. 09/496,425;

"System and Method for the Creation and Automatic Deployment of Personalized, Dynamic and Interactive Voice Services, Including Deployment through Digital Sound Files," Serial No. 09/454,598;

"System and Method for the Creation and Automatic Deployment of Personalized, Dynamic and Interactive Voice Services, Including Deployment through Personalized Broadcast," Serial No. 09/454,600, each filed December 7, 1999;

"System and Method for Automatic Transmission of Audible On-Line Analytical Processing System Report Output," Serial No. 09/460,708, filed December 14, 1999;

"System and Method for Personalizing Interactive Voice Services," Serial No. 09/496,357, filed February 2, 2000;

"System and Method for the Creation and Automatic Deployment of Personalized, Dynamic and Interactive Voice Services, with Telephone-Based Service Utilization and Control," Serial No. 09/496,356, filed February 2, 2000; and

"System and Method for the Creation and Automatic Deployment of Personalized, Dynamic and Interactive Voice Services, with the Direct Delivery of Voice Services to Networked Voice Messaging Systems," Serial No. 09/496,425, filed February 20, 2000.

This Information Disclosure Statement is believed to be submitted before the mailing of a first Office Action. Accordingly, no fees are due. However, if any fees are incurred upon the filing of this Information Disclosure Statement, please charge the undersigned's Deposit Account No. 50-0206.

Respectfully submitted,

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